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# **Semantic Web Policies**

## **a discussion of requirements and research issues**

P. Bonatti, C. Duma, N. Fuchs, W. Nejdl, D. Olmedilla,  
J. Peer, N. Shahmehri



# Policies Are Everywhere

## beyond security, privacy, and trust

- B2B contracts
  - e.g. quantity flexible contracts, late delivery penalties, etc.
- Negotiation
  - e.g. rules associated with auction mechanisms
- Workflow management
  - What to do under different sets of conditions
- Context aware computing
  - What service to invoke to access a particular contextual attribute
  - Context-sensitive preferences
- ...and more...

[ by Norman Sadeh, PSPW panel, ISWC 2005 ]

# Claims

## **Policies are interesting for the SW community because:**

- Policies are semantic annotations
  - executable
- Policies are shared knowledge bases
- Policy-aware systems / web need

### **knowledge-based techniques**

**In this spirit we identify policy-related requirements and research directions**

# Outline

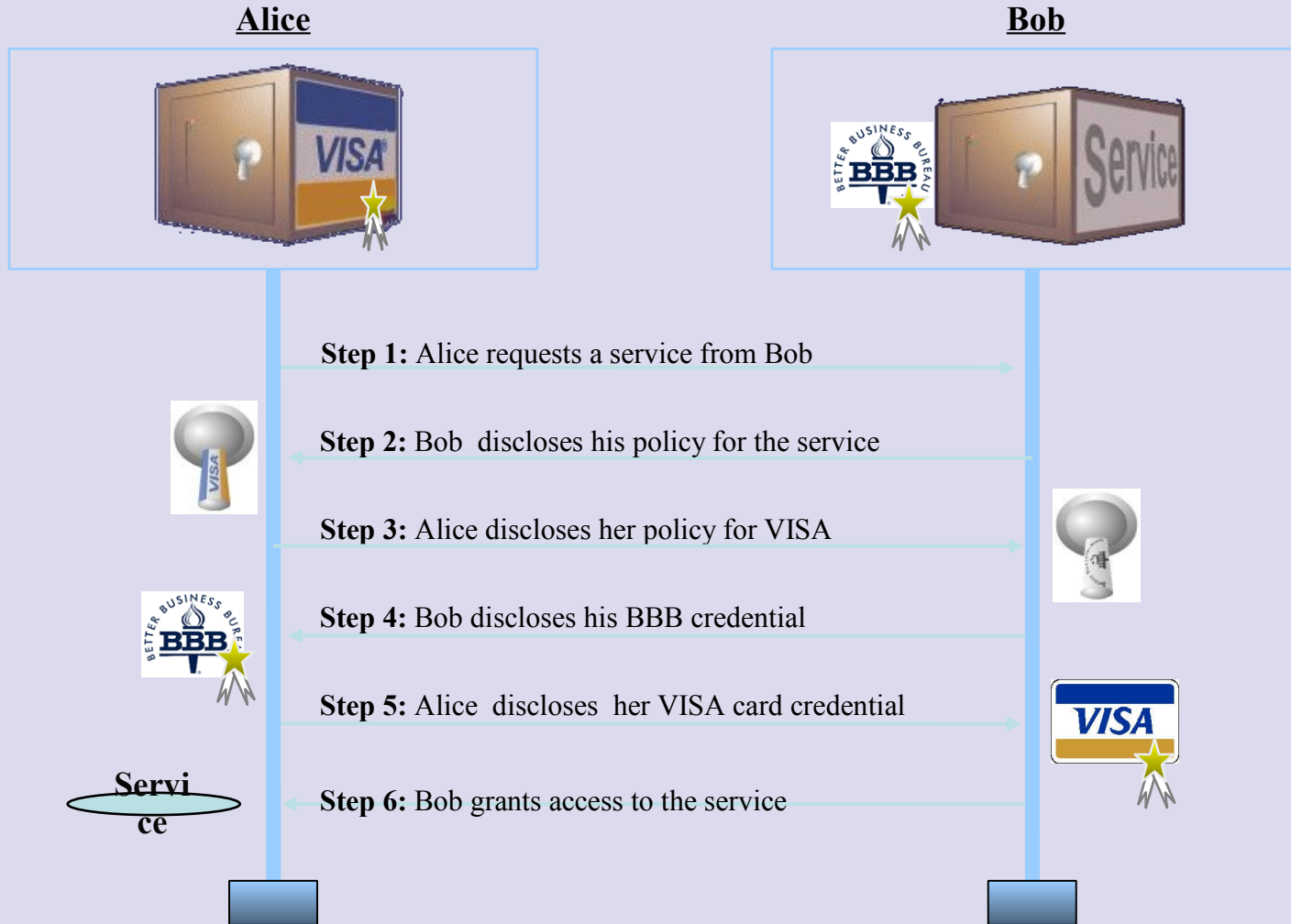
- Introduction / The Context
  - Standard approaches to trust management
- Requirements and open problems
  - Expressiveness
  - User awareness & control over policies
- What's new? The role of
  - knowledge-based techniques
  - and semantic web ideas

# Everything started from:

- Computer security for open systems
  - Occasional users, unknown to the system
    - Traditional authentication is impossible or undesirable
    - Property-based access control
    - Digital credentials
- Privacy issues
  - Unknown servers
    - Limit disclosure of sensitive information
    - Raise the level of trust in the server
- Together security and privacy lead to **negotiations**

# Negotiations

## symmetric framework: credential are resources



[ Bonatti, Samarati. **A Uniform Framework...** CCS 2000 and J. of Comp. Security 2002 ]

# Formulating requests

## ■ One by one?

- Slow (more messages)
- Bad w.r.t. privacy (unnecessary disclosures)
  - After submitting  $n$  credentials you realize you miss the next

## ■ All alternatives at once?

- Less messages (good!)
- Combinatorial explosion: *one id and one credit card* →
  - Passport + VISA
  - Passport + Mastercard
  - ...
  - Student card + VISA
  - Student card + Mastercard
  - ...

## ■ Send the policy!

- As a compact representation of all alternatives

# Expressiveness issues

## how to represent the policy

- Many frameworks adopt **rules** (natural!)
- Arbitrary boolean combinations of credentials
- Restrictions on their attributes
- Possibly **recursive** conditions
  - Credential chains ( $\sim$  transitive closure)

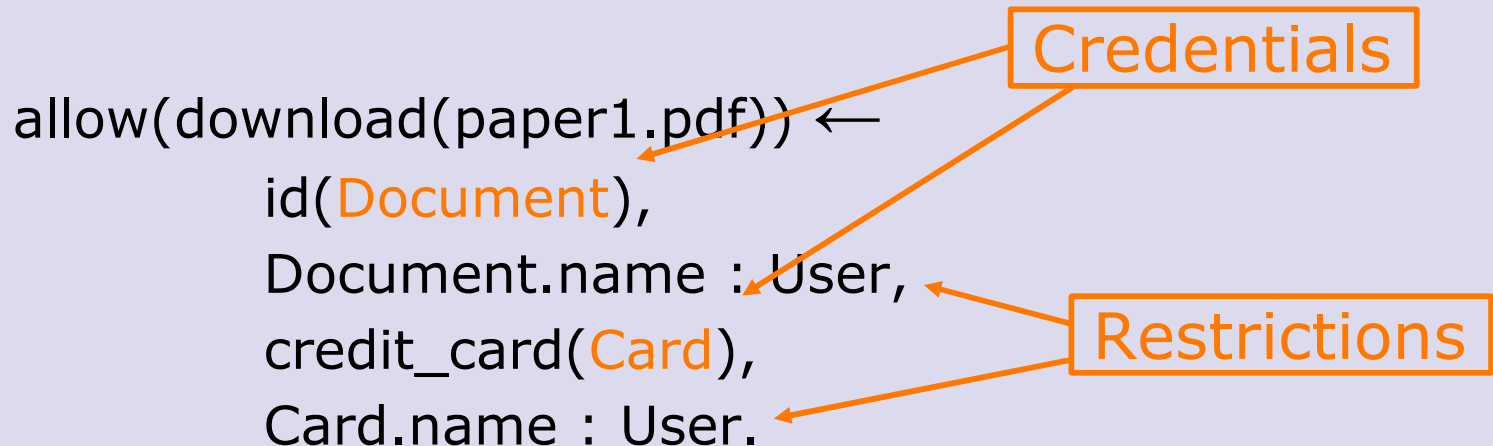
```
allow(download(paper1.pdf)) ←  
    id(Document),  
    Document.name : User,  
    credit_card(Card),  
    Card.name : User.
```



# Expressiveness issues

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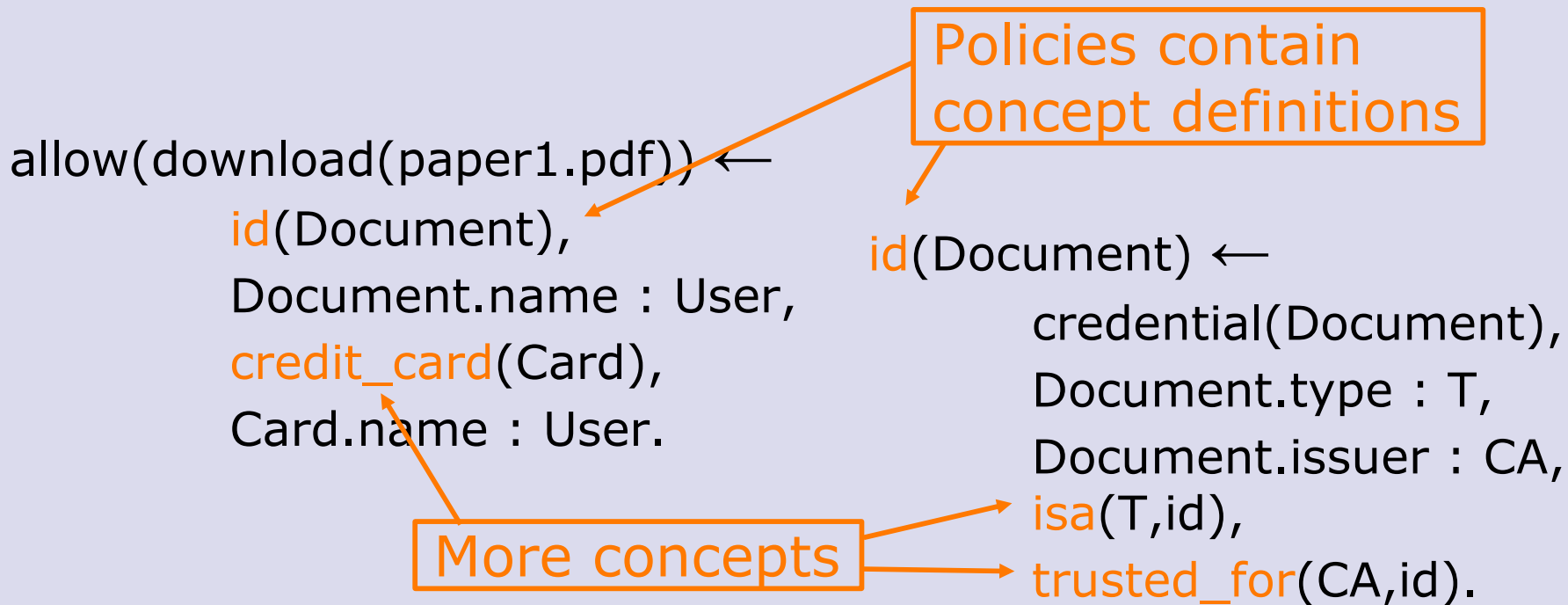
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# Expressiveness issues

## how to represent the policy

### ■ Policies define **concepts**



# Therefore policies are

- Knowledge bases
- Containing simple ontologies
  - possibly rule-based
- Shared among peers (during negotiations)
- Enabling interoperability of heterogeneous peers
  - w.r.t. access control and information release
- Policies comprise both
  - Semantic **markup for decision making** and
  - The **ontology** for expressing the markup

# Relevance to SW community

## Regardless of whether

- Policies protect semantic data
- Policies refer to OWL ontologies

## Minimal prerequisites for application: common understanding of

- Rule semantics
- Credential format (X.509 standard)
- No further semantic infrastructure needed
- Lightweight reasoning (Horn clauses)

## Very close to short-term applications

# Expressiveness issues

# A broader notion of Policy

## The term *policy* covers:

- Security/Privacy policies, Trust management
- Business rules
- Quality of Service directives
- Service-level agreements
  - *and more...*

## They all make decisions based on similar pieces of information (evidence)

- user age, nationality, etc.
- customer profile,
- something that the user has (e.g. money)
- reputation
- contextual information

# Policies are not (only) passive objects

## Policies may specify

- Event logging
- Communications and notifications
- Workflow triggering
  - such as (partly) manual registration procedures

## i.e. Policies may specify **actions**

- To be interleaved with the decision process

## So policies are about

- *Decision support + behavior specifications*
  - **declarative** (despite the word “behavior”)

# Many Policies, One Framework

**It is appealing to integrate all these aspects in one framework**

- One common infrastructure
  - for **interoperability** and **decision making**
- Where policies can be harmonized & coordinated

## Technical challenge

- Harmonize/integrate requirements
  - procedural (ECA) vs. declarative semantics
  - different derivation strategies
  - too complex for one representation language?



# Strong, Soft, and Lightweight Evidence

## How can individuals *prove* their eligibility?

- Strong evidence
  - e.g. **digital credentials** (id, credit cards, subscriptions)
- Soft evidence
  - e.g. **numerical reputation measures**
- Lightweight evidence
  - e.g. **“accept buttons”** (copyright/license agreements)

## They should be integrated for balancing:

- trust level
- risk level
- computational costs
- usability (fetching credentials, personal assistants)

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**E.g. micropayments  
vs. buying plane tickets**

# Strong, Soft, and Lightweight Evidence

## Challenges

- Proper language (discrete + numerical), but
- Reputation models still in early stage
  - new models keep being introduced
  - vulnerabilities (e.g., to coalitions)
  - **parametric frameworks?** (current choice of REVERSE)
    - separate reputation module
    - integrated via generic constructs (cf. rule-based mediators)

# Exploiting “external” systems

## Decisions need data, information, and knowledge

- Each organization has its own
  - Already available through **legacy software and data**
  - A realistic solution *must* interoperate with them
- Third parties
  - Credit card sites for validity checking
  - Credential repositories
- Variety of web resources

# Strong, Soft, and Lightweight Evidence

## Challenges

- Interoperability on a larger scale
  - heterogeneous legacy software and third parties
  - more general credential formats
  - lightweight evidence can be based on any web contents
  - how to explain such requirements in a machine-understandable way?
  - **a standard semantic web issue – ontologies**
  - **still lightweight?...**

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ESWC'06**

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**Expressive languages,  
ontology infrastructure**

**E.g. point to a picture  
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**More requirements:  
User awareness and control**



# Motivations

- Most violations caused by lack of awareness & control
    - Pre-defined policies: intrusion in **5 min.**
    - With personalized policy: secure for **2 weeks** (end of experiment)
- [Avantgarde. <http://www.avantgarde.com/xxxxttl.n.pdf>]
- No awareness on what the policy does or does *not* check
  - Users are unable to personalize policies
  - A social problem:
    - Everybody's machine is on the internet
    - Millions of computers can be exploited for attacks
    - *By taking advantage of the users' lack of technical competence*

# Cooperative policy enforcement

## Crucial for the success of a web service

- Never say (only) “no”!
- Encourage first-time users
- Explain policy decisions
  - Advanced queries: Why / why not
- Guide users in acquiring missing permissions
  - Activate registration workflows
  - Provide instructions
  - Advanced queries: how-to, what-if

You can't open this d  
but you can ask Alice  
permission

# A general list of challenges

- Explain policies and system decisions
  - Make rules & reasoning intelligible to the common user
  - A classical AI problem – perfectly in line with SW
- Encourage people to personalize their policies
  - Make it easy for users to write their own rules
- Use natural language?
  - *“Academic users can download the files in folder `historical_data` whenever their creation date precedes 1942”*
  - Suitably restricted to avoid ambiguities
  - Fortunately, users spontaneously formulate *rules*
- Use graphical language?

# Explanation mechanism

## Main challenge:

- Finding the right tradeoff between
  - Explanation quality (2<sup>nd</sup> generation explanation facilities)
    - Remove irrelevant information
    - User-friendly denotation of internal objects
    - User-oriented description of reasoning
  - Framework instantiation effort
    - The framework needs to be adapted to each application domain
    - Expensive in 2<sup>nd</sup> generation EF (ad hoc KB and engine)
    - Reduce the need for specialized staff

# ***SEMANTIC WEB* POLICIES**

## **WHAT'S NEW?**

# What's new in SW scenarios?

- Security/Privacy/Trust community addressed
  - Open systems
  - Heterogeneous software interoperability
  - Deployment on the web
- No new requirements regarding
  - Public/private nature of policies
  - Stateful/stateless nature of negotiations
  - Unilateral/bilateral forms of negotiations

(the idea of publishing policy rules is not new, either)

# Within the realm of SW and KR&R not in the main focus of the trust community

- **Ontology-based interoperability**
  - Pervasive lightweight evidence
- **Regard policies as KBs**
  - One knowledge – many uses
- **Focus on intelligent interfaces**
  - Explanations
  - Controlled NL front-ends
- **Reasoning about policies**
  - Select services based on their policies
  - Policy verification and validation

# Within the realm of SW and KR&R and not really tackled by security people

- Inference and record linkage problems
  - Explicitly released information may **entail** confidential information
  - Possibly using common knowledge and user knowledge
  - Possibly joining different (heterogeneous) data sources
  - Theoretical models exist (e.g. [Biskup et al.]), but
- Currently not checked
  - No machine-understandable model of available knowledge is implemented
- Ontologies and semantic markup
  - Enable automated inference-based attacks, but also
  - Enable automated inference checking (**efficient?**)

[ *Biskup, Bonatti*. DKE 01, FoIKS 02, ESORICS 02, IJIS 04, AMAI 04, FoIKS 2006 ]



# Conclusions

- Policies instantiate the SW vision
  - policies are semantic markup
  - and call for flexible and expressive representation languages
- Many interesting possible contributions from the SW community
  - powerful KR&R infrastructure
  - knowledge-based policy handling
  - Inference and record linkage control
- Without re-inventing the wheel

# QUESTIONS?

[ More on <http://reverse.net/I2/> ]